

## **WCC Children's Services**

In the event a single parent finding themselves in difficulty with **no provision of care** for their children – e.g. if they have to go into hospital as a COVID-19 emergency, WCC will help parents and try and locate family members and connected others, friends etc who may be able to help.

If not and there are no other options WCC will step in and provide care. WCC sometimes have such situations normally where a single parent needs to go into hospital and has no support network that can help and would provide a similar service in these circumstances.

Out of these hours if you have an emergency contact the emergency duty team on 01926 886922. If you think that a child is at immediate risk, contact the police immediately on 999

## **Information & advice about services for children & families**

The Children & Families web pages have a lot of information and advice. The website is available at [www.warwickshire.gov.uk/children-families](http://www.warwickshire.gov.uk/children-families)

The Family Information Service can be contacted by professionals and members of the public for information and advice about local support services for children and their families. Contact via email at [fis@warwickshire.gov.uk](mailto:fis@warwickshire.gov.uk) or call 01926 742274. Our updated website has a lot of useful information including advice and information guides available at [www.warwickshire.gov.uk/fis](http://www.warwickshire.gov.uk/fis)

## **Child abuse concerns**

If you have child abuse concerns contact the MASH on 01926 414144. The MASH telephone lines are open from 9.00am - 5.30pm Monday to Thursday and 9.00am - 5.00pm on a Friday.